

COVID-19 RESPONSE

Updated 3 April 2020

Managing Site Access for Visitors, Suppliers and Contractors

To prevent the spread of COVID-19 to others it is important that visitors, customers, suppliers and contractors are managed properly.

Acceptable Visitors, Customer, Supplier and Contractors

Level 4 – Visitors, customers are not permitted. Suppliers and contractors should be discouraged and limited to undertaking essential/emergency work only.

Examples of essential/emergency work/services can include:

- Transport
- Plumbing urgent loss of water
- Electrician urgent loss of power
- Emergency Services
- Mechanics
- Service Technicians
- MPI

Examples of non-essential work/services/visitors can include:

- People attending site for an interview
- Painters
- Electrician not urgent change a light bulb
- Plumber not urgent tap washer
- Customers.

Signage

Entry points should have signage informing visitors site or accommodation is not open for general visitors.

Sign in

- Suppliers and contractors should sign a physical register.
- Gloves/Sanitiser should be provided to the person completing the sign in register.

The physical register should cover:

- Company
- Name
- Contact number
- Reason for coming to site
- Time of arrival

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- Time of departure
- Declaration that the visitor does not have the following symptoms:
 - Fever
 - Cough
 - Shortness of breath
 - Sneezing or a runny nose
 - Have not been in close contact with a suspected or confirmed person with COVID-19
 - They have not been overseas in the last 14 days.

Instruct

As well as standard visitor/supplier /contractor protocol, make sure you instruct them about your

- Social distancing rules
- Personal hygiene rules
- PPE requirements

Drop off zones

Assign a drop off location and register for deliveries and pick-ups to eliminate contact.